

# *Boarding Information and Requirements*

## *Business Hours*

The Catnip Cottage is open seven days a week. Our hours are Monday thru Friday from 9:00 AM to 5:00 PM, Saturday from 10:00 AM to 2:00 PM and Sunday from 9:30AM - 10:30 AM.

## *Safety and Guest's Health*

We require that all cats be currently vaccinated for rabies and FVRCP and proof of your cat's vaccinations is needed for our files. Additionally, your cat must be free of fleas. If fleas are detected, an application of Capstar and Revolution will be required for admittance. The Catnip Cottage has these products available and will provide them for \$2 and \$10 an application, respectively.

In the case of an emergency, every effort will be made to contact your veterinarian. However, if we are unable to make contact, one of our four emergency veterinarians (Dr. Kristi Wittlich of Woodland Animal Hospital, Dr. Judy Zinn or Dr. Jennifer O'Cain of Feline Specialties, and Dr. Layton of Riverbrook Animal Hospital) will be called. Any charges incurred at one of our emergency veterinarians will be added to your boarding fees.

At the first sign of any illness, your emergency contact will be notified. They will either be required to pick up your kitty or he/she will be taken to your veterinarian and treated and boarded at your cost. We recommend that you make arrangements with your veterinarian for potential emergency fees prior to leaving your cat as The Catnip Cottage will not be responsible for these charges.

We are happy to administer any oral or topical medication to your cat during their stay at The Catnip Cottage. We charge no additional fees for this service.

## *Food*

The Catnip Cottage serves either IAMS or Hills Science Diet feline maintenance formulas. All food is included in our boarding rates. However, we encourage you to bring the food your kitty eats on a daily basis in order to minimize the stress of being in their new surroundings. Any special diets or habits will be accommodated, as well as special treats from home provided. Additionally, we provide special kitty treats nightly for happy hour and seafood delicacies each Saturday evening including tuna, shrimp, and fish flavored Fancy Feast canned cat food. Lastly, we observe all holidays with special feasts including turkey Fancy Feast on Thanksgiving and beef Fancy Feast on Christmas.

## *Hygiene*

We believe there is no such thing as 'too clean'. We ensure the highest level of sanitation throughout The Catnip Cottage. Each litter box, litter scoop, and food and water bowls (specific to each suite) are thoroughly disinfected with a mild bleach solution between each guest's stay.

During their stay, the litter box is scooped several times daily. Also, because kitties are particular when it comes to their drinking water, each water bowl is cleaned daily and refilled with fresh water.

Each suite is cleaned daily. Also, the hard surfaces are disinfected and any soiled linens are cleaned. All soft surfaces including cat trees, kitty beds and blankets are cleaned or laundered between guests or weekly in the case of long-term guests.

Lastly, cats from different families are never allowed to mingle with one another (this is a very private, secluded resort after all)! Individual cats or cats from the same family are able to relax daily on the screened porch or within the larger room while their suites are being cleaned.

### *What to Bring*

Our guest's comfort is very important to us. Therefore, you are welcome and encouraged to bring an item from home your cat is familiar with in order to help him relax. Additionally, please bring your cat's favorite bed, toy or food bowl. We do not have the storage space to keep your cat's carrier for the duration of their stay and you will be required to take it with you after getting your cat settled.

### *Check-out Time and Visits*

Please let us know, if possible, whether your cat will be leaving in the morning or afternoon. We need to know when our guests will be leaving in order to have time to clean the suite before the arrival of our next guest. It is very important that we keep a tight schedule so that we have a place for each kitty. In addition, we are happy to accommodate any approved visitors your cat may have during his stay. We only ask that we are notified of their arrival prior to their visit.